

# S Collectorate turns e-governance friendly on Independence Day

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Come Independence Day on August 15, and the District Collectorate, South would turn e-governance friendly with the launching of the Citizens Facilitation Centre and DC\*Suite at the hands of Chief Minister, Digambar Kamat.

Kamat on Monday inspected the CFC and DC\*Suite on the ground floor of the Collectorate building and evinced keen interest in the project implemented by National Informatics Centre at the initiative of district Collector, G P Naik.

And if NIC officials are to be believed, it is proposed to implement similar software suite called Taluka\*Suite at all the taluka offices in the south Goa district. It is also proposed to replicate DC\*Suite and Taluka\*suite in the North Goa district in the near future.

Explaining the DC\*Suite concept (District Collectorate Suite), State Informatics Officer, J J R Anand said the DC\*Suite is an integrated suite of applications for the south Goa Collectorate based on an integrated solution architecture covering all functional areas and activities of the Collectorate. "It is a web enabled solution built on industry standard software technologies and best practices", he added.

Outlining the objectives of DC\*Suite, District Collector G P Naik said the project aims at making all the services of the South Goa district Collectorate more accessible to the citizens. "The project will ensure public access, transparent ad-



Photo by Santosh Mirajkar

**District Collector, South G P Naik inspecting the Touch screen facility installed in the CFC in the district Collectorate.**

ministration and service delivery. It will help the South Goa district Administration achieve less paper office, efficient monitoring, transparency, speedy disposals and best citizens services delivery", he added.

Naik said with the total computerization of the South Goa District Collectorate, people would be able to track the status of a file or an application in the District Collectorate either through the CFC or through the touch screen based kiosks installed at the important places or through the SMS based service provided by the district administration.

The DC\*Suite has three layers, one E-Service layer is the front-end layer of DC\*Suite which interacts with citizens and offer services to the citizens. The services are of-

fered over touch screen kiosks, SMS, internet and front office counters.

The Intranet layer is the middle layer which offers lot of collaboration services and tools. E-Mail, messaging, chat, video, conferencing, bulletin boards are few worth mentioning.

The Back Officer layer is the key functional area comprising of all 14 functional modules, with which the government staff will work and carry out the backend operations.

Services which are presently offered from the CFC includes applications, document, file tracking pertaining to all sections; issuance & renewal of arms license and issuance of community, residence, domicile and Income & Divergence certificates.