## eServices from Village Panchayats of South Goa District :

South Goa District administration has initiated seven citizen services from all village panchayats of Canacona, Sangume & Dharbandora talukas and few villages from remaining three talukas. These services are initiated in Thirty Five Talathi offices at village panchayats. These services are provided through a software developed under LAMPP platform by the NIC. Talathis are provided with a desktop, printer-cum-scanner and UPS by the district administration.

Following services are initiated from village panchayats

- 1. Form I & XIV.
- 2. Residence Certificate.
- 3. Caste Certificate.
- 4. Income Certificate.
- 5. Divergance Certificate.
- 6. Character Certificate.
- 7. Freedom Fighter Children Certificate.

Citizen has to submit an application in Talathi office along with required documents. Talathi scrutinizes it, prepares inspection report immediately. Talathi feeds applicant details and uploads attached documents through the system. At taluka level, it is approved by the Mamlatdar and same is made available to Talathi to issue a certificate. Applicant is intimated status of an application through SMS. It is completely paperless workflow system to issue certificates to the citizens.



Dr. Sachin Shinde, IAS, Collector South, addressing to the citizens in an inaugural function.

